



TO: All Licensees, Specialty Wine Stores, Liquor Vendors and Hotel Beer Vendors
FROM: Brad Fulham, Director, Supply Chain
DATE: January 28, 2019
RE: **ATLAS System Outage effective February 8 – 11, 2019**

Manitoba Liquor & Lotteries is preparing to upgrade our JD Edwards computer system, which is used to order liquor products and set up items for pricing and sale. This upgrade will ensure our systems remain current and supported, and allow us to improve our processes for future growth.

To complete the upgrade, a system outage is scheduled to occur:

Friday, February 8 at 1:00 PM until Monday, February 11 at 6:00 AM

Liquor & Lotteries will not process liquor orders or privately-distributed beer orders during the outage. You may be affected as follows:

- Liquor orders received after 11:00 AM on Friday, February 8 will be scheduled for delivery the week of Monday, February 11.
- Privately distributed beer orders received after 1:00 PM on Friday, February 8 will be transmitted to the applicable beer distributor on Monday, February 11.
- ATLAS will be available, but orders will not be processed during the outage.
- You will not receive any order acknowledgements for orders placed during the outage.
- Commercial customers may choose to buy products from their local Liquor Mart.*

*Please advise the Liquor Mart of your planned order **in advance** of the outage so they can arrange to have extra inventory on-hand to complete your order without depleting store inventory for public customers.

MBLL Customer Portal – Accounts Receivable Customers

- Effective February 8 at 1:00 PM, the customer portal will no longer be available to look up accounts receivable information.
- The customer portal is not compatible with the new system and will be replaced as part of a future project. You will receive information about the replacement system at a later date.

If you have any questions about the coming outage or what you should expect, please contact:

MBLL Customer Support Services

ATLAS Help Line

204-474-5643 or 1-877-330-8880 (toll-free)

Thank you for your understanding and cooperation during this important upgrade.