



## Store Manager for Smitty's

(Regent, St. James, Henderson & Garden City)

### Job Description

We are currently growing our team, and are looking for an individual who is efficient, effective and able to operate in a fast-paced environment. They will have the opportunity for growth within this role. Create a positive guest experience by delivering a high level of service while ensuring all staff members engage guests and exceed service expectations.

- Manage the daily operation of the unit; creating a master operational schedule, scheduling, and coordination of staff schedules, and training staff on each station and expectations of performance.
- Lead a competent team of staff; ensure proper staffing levels (recruiting, interviewing, and hiring), training, coaching, problem resolution, developing and mentoring, and addressing any concerns to create a positive work environment.
- Handle administrative duties such as entering payroll information, performing feedback sessions, on-boarding new team members, budgeting, and finance management.
- Ensure and uphold food safety and quality standards.
- See things from the customer's perspective to understand how the store is perceived and use that knowledge to improve offerings and drive sales.
- Develop and share ways for continuous improvement within the organization.
- Provide ongoing performance feedback to staff, and set employee and unit goals and objectives, and assist employees in achieving those goals
- Maintain and demonstrate professional work ethics, moral integrity, and a positive attitude at all times.
- Other duties as assigned to meet the needs of the business.

### Requirements

Must have experience working in a Management position

Must have the following certificates/licensing

- Food Safe Handling
- Smart Serve

Job Types: Full-time, Permanent

Salary: \$40,000.00 to \$45,000.00 /year

Job Type: Full-time

**Please send your resumes to [Smittyswinnipeg@gmail.com](mailto:Smittyswinnipeg@gmail.com)**